

DIGICELL TRANSFORMS CUSTOMER EXPERIENCE [WITH NEW APP]



DigiGO
Discover. Connect. Inspire.

Belize Telemedia Limited (BTL) continues on its path of astounding transformation! On March 20, 2018, the company launched its DigiGo App for DigiCell PrePaid customers. DigiFans can now enjoy a convenient, real-time customer service experience in the palm of their hands.

The app allows DigiCell PrePaid customers the convenience to manage their usage and account balance and information, purchase DigiCell services such as text bundles and data plans, get directions to the nearest DigiCell store, as well as, receive alerts on the latest DigiCell promotions.

"Customers currently enjoy the convenience of reaching BTL through Text, WhatsApp, Facebook and the online "LiveChat" and now they'll be able to do the same on the DigiGo App. The app offers fast service and satisfaction to customers anytime, anywhere"

Product Executive, Tanya Tillett

The new DigiGo App is available for iOS and Android users. It can be downloaded for FREE on the App Store and Google Play Store. To use the application, simply download the app, select 'First Time Registration' and follow the instructions. Once registration is complete, use your same DigiCell PrePaid number and password to access all the app features. For more information, visit www.mydigicell.bz

DigiCell

For more info contact Public Relations Department at 223-8017
or email: prdept@belizetelemedia.net